931006-04-6-50



R-504



04.2025

Door drive

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1 General information

1.1 Contents and intended audience

These assembly and operating instructions describe the garage door drive of the R-504 series (hereinafter referred to as "product"). The assembly and operating instructions are intended for technicians that install and maintain the product, and for consumers that use the product on a daily base.

These assembly and operating instructions only refer to the control via hand-held transmitter. Other devices work in the same way.

1.1.1 Illustrations

The illustrations in these assembly and operating instructions help you to better understand the descriptions and procedures. The illustrations only serve as examples and may deviate slightly from your product's actual appearance.

1.2 Pictograms and signal words

Important information in these assembly and operating instructions is marked with the following pictograms.

⚠ DANGER

DANGER

... indicates a hazardous situation which, if not avoided, will result in death or serious injury.

⚠ WARNING

WARNING

... indicates a hazardous situation which, if not avoided, could result in death or serious injury.

! CAUTION

CAUTION

... indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

1.3 Hazard symbols



Danger!

This sign indicates an immediate risk of the death or injury of persons



Warning of electrical voltage!

This symbol indicates dangers to the life and health of persons due to electrical voltage when handling the system.



Crush hazard to limbs!

This sign indicates hazardous situations with a limb crush



Crush hazard to the whole body!

This sign indicates hazardous situations with a crush hazard to the whole body.

1.4 Further notice and information symbols

NOTICE

NOTICE

... indicates important information (e.g. material damage), but does not indicate dangers.



Info!

Information marked with this symbol helps you to carry out your tasks quickly and safely.



Observe instructions

This symbol indicates that you must observe the assembly and operating instructions.



This symbol indicates that the garage door drive is designed for a cycle sequence of 3 cycles per hour.



Refers to a graphic of the corresponding assembly step on the A3 Instruction poster and to the "Connection diagram overview" chapter.

2 Safety

Observe the following safety information:

MARNING

Risk of injury when disregarding the safety information and instructions!

Failure to observe the safety information and instructions can cause an electric shock, fire and / or severe injuries.

- Following the safety information and directives given in these assembly and operating instructions helps to avoid personal injuries and material damage while working on and with the product.
- Read and comply with all safety information and instructions.
- All guidelines and instructions for the garage door drive (installation, operation and maintenance, etc.) must be followed.
- Only use the product for the intended use as mentioned in these instructions.
- Keep all safety information and instructions for future reference.
- Installation work may only be carried out by qualified technicians.
- Observe all applicable national regulations.
- Never make any modifications or changes to the product that have not been expressly approved by the manufacturer.
- Only use genuine spare parts of the manufacturer. Incorrect or faulty spare parts can cause damage, malfunctions or even a total failure of the product.
- This product can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance. Cleaning and maintenance shall not be made by children without supervision.
- Failure to comply with the safety information and directives given in these instructions or with the accident prevention regulations and general safety regulations relevant to the field of application shall exempt the manufacturer or its representative from all liability and shall render any damage claims null and void.

2.1 Intended use

The product is designed exclusively for opening and closing springbalanced or weight-balanced garage doors. It may not be used for garage doors without spring-balancing or weight-balancing mechanisms.

Never make any modifications or changes to the product that have not been expressly approved by the manufacturer.

The product is suitable for domestic use only.

2.2 Foreseeable misuse

Any use other than described in chapter Intended use is regarded as reasonably foreseeable misuse. This includes but is not limited to:

- using the product as a drive for sliding door constructions
- using the product for garage doors without spring-balancing or weight-balancing mechanisms

Any damage or injury as a result of reasonably foreseeable misuse or of not following the assembly and operating instructions will render the manufacturer's liability null and void.

2.3 Personnel qualifications

Only personnel who are familiar with these assembly and operating instructions and the dangers associated with handling this product may use this product. The individual activities require different personnel qualifications listed in the following table.

Activities	Operating personnel	Skilled workers ^a with relevant training, e.g. industrial mechanic	Skilled electrician ^b
Installation, as-		Х	Х
sembly, commission-			
ing			
Electrical installation			Х
Operation	Х		
Cleaning	Х		
Maintenance	Х	Х	Х
Work on the electrical system (troubleshooting, repair & deinstallation)			Х
Work on the mechanical system (troubleshooting & repair)		X	
Disposal	χ	Х	χ

- a. A skilled worker is a person who, due to his/her professional training, his knowledge and experience as well as due to his/her knowledge of the relevant regulations, is able to judge the work assigned to him/her as well as to identify possible hazards.
- b. Electrically skilled personnel must be able to read and understand electric circuit diagrams, to put electrical systems into service and to maintain them, to wire control cabinets, to ensure the functionality of electrical components and to identify possible hazards from electrical and electronic systems.

2.4 Potential hazards associated with the product

The product has undergone a risk assessment. The product's design and construction, which are based on this risk assessment, correspond to the current state-of-the-art.

The product is safe to operate when used as intended. Nevertheless, residual risks remain.

⚠ DANGER



Hazardous voltage

Fatal electric shock when touching live parts. Observe the following safety rules when working on the electrical system:

- 1. Disconnect from the mains
- 2. Secure against inadvertent switch-on.
- 3. Verify de-energised state.

Work on the electrical system may only be performed by skilled electricians or instructed persons working under the direction and supervision of a skilled electrician in accordance with the electrotechnical rules and directives.

⚠ WARNING



Crush and impact hazard at the garage door!



During the force learning cycle, the drive automatically learns the normal mechanical force required to open and close the garage door. Force limits are deactivated until the conclusion of the learning cycle.

The door movement will not be stopped by an obstruction!

- Keep a sufficient distance from the entire path of motion of the garage door!
- Only interrupt the procedure in case of danger.

3 Product description

3.1 General product overview

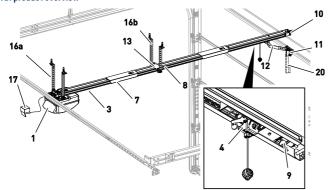


Fig. 1: Product overview - assembled

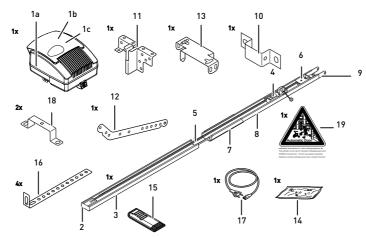


Fig. 2: Product overview – individual parts

- 1a. Drive head
- 1b. Service flap
- 1c. Rating plate
- 2. Pinion*
- 3. Rail (model example) drive side
- 4. Carriage*
- 5. Toothed belt or chain*
- 6. Deflection roller*
- 7. Rail connector (model example)*
- 8. Rail (model example) door side*
- 9. Tensioner*
- 10. Wall bracket

The scope of delivery is determined by the product configuration.

- 11. Door connector attachment
- 12. Linking bar
- 13. Central support
- 14. Bag of screws
- 15. Handheld transmitter (depending on the model)*
- 16a. Ceiling mountings on drive head
- 16b. Support straps track
- 17. Mains cable (depending on the model)*
- 18. Mounting bracket
- 19. Warning label
- 20. Telescopic fitting for sectional doors*
 - *Optional

3.2 Technical data

General			
Control ur	iit:	R-504	
Operating	mode:	Pulsed operation, remote- controlled	
Max. door	size:	9 m ²	
Max. door	weight:	120 kg	
Rated load	d capacity:	150 N	
Max. load	capacity:	500 N	
Electrica	l data		
Rated volt	age:	230 V~ (alternating current)	
Frequency	·:	50 Hz	
Protection	ı class:	II (double insulation) / 🔲	
Power con	sumption standby:	< 0.5 W	
Power con	sumption max. operation:	160 W	
Lighting L	ED:	1.6 W	
Cycles			
Max. cycle	es / hour:	3	
Max. cycle	es / day:	5	
Max. cycles total:		15000	
Surround	lings		
Type of pr	otection:	IP20, for dry rooms only	
Sound level:		< 70 dBA	
Temperati	ıre range:	-20 °C	
Safety ac	cording to EN 13849-1		
Input STO	P-A:	Cat. 2 / PL = C	
Input STO	P-B:	Cat. 2 / PL = C	
Internal fo	orce limit:	Cat. 2 / PL = C	
Radio mo	dule depending on the fe	atures	
TRX-433	f = 433.92 MHz,		
	P _{erp} < 10 mW, RX Cat. = 1.	5	
TRX-868	f = 868.3 MHz,		
P _{erp} < 25 mW, RX Cat. = 1		5	
E43-M8 f = 433.92 MHz, RX Cat.		1.5	
Manufac	turer		
Company:		Novoferm tormatic GmbH	
Address:		Eisenhüttenweg 6	
		44145 Dortmund	
		Germany	
		www.tormatic.de	

4 Assembly and installation

4.1 Preparing for installation

! CAUTION



Impact or falling hazard!

Persons can be hit or knocked over by the garage door.

 Ensure that the door does not project into public footpaths or roads during installation.

CAUTION



Crush hazard!

Some parts of the latching devices on the existing garage door can form pinch or shear points.

 When you convert the garage door to an automatic drive for the first time, the existing locking mechanisms have to be dismounted prior to the assembly.

NOTICE

Check the supplied screws and wall plugs to make sure that they are suitable for the structural condition on the installation site.

- A socket must be installed on site for power supply. The supplied power cable is approx. 1.2 m long.
- Check the door for stability. If necessary, tighten the screws and nuts at the door.
- Check the door for correct movement. Lubricate shafts and bearings. Additionally, also check the pretension of the springs, and adjust if necessary.
- Dismantle any door latches (bolt plate and catches).
- For garages without a second entrance, an emergency release (accessory) is required.
- For garages with a wicket door, install the wicket door contact.

4.2 Mounting the garage door drive

Follow the instructions as shown on the A3 Instruction poster.

1. Inserting the rail

Fold out the rail (3 and 8) to its full length. Push the rail connector (7) centrally over the joints. Re-tension the chain or the toothed belt if necessary (fig. 1a).

Fix the rail connector by bending the two tabs upwards (fig. 1b).

2. Installing the mounting brackets

Mount the drive head (1) to the rail (3, fig. 2) using the mounting brackets (18).

3. Installing the centre suspension

Mount the centre suspension (13) to the rail (fig. 3).

4. Mounting the connector attachment

Mount the connector attachment (11) to the garage door (fig. 4).

5. Mounting the wall bracket

Establish the clearance at opening or closing of the garage door (h). Install the wall bracket 25 mm above the highest point of the door (10, fig. 5).

6. Mounting the rail and ceiling mountings

Mount the rail (3 and 8) to the wall bracket (10, fig. 6a). Mount the ceiling mountings (16) to the centre bracket (13) and to the drive head (1, fig. 6c and fig. 6d). Then, mount the ceiling mountings (16) to the ceiling.

7. Connecting the linking bar

Connect the linking bar (12) between the carriage (4) and the garage door connector attachment (11, fig. 7).

8. Routing the antenna

Take the antenna out of the holder and feed it outwards through the feed-through. If necessary, punch through the feed-through with a suitable tool (e.g. a pointed / sharp pencil) beforehand (fig. 8).

9. Warning sticker

Attach the warning sticker (19) to the inside of the garage door so that it is easily visible (fig. 9).



WARNING: Automatic door – Do not stand in the movement area of the door, because it may start unexpectedly!

10. Programming

For programming, fold down the service flap (1b) on the drive head (fig. 10).

4.3 Electrical connection of further components (accessory)

If necessary, open the service flap (1b) to access the connection terminals on the drive head (1a).

DANGER

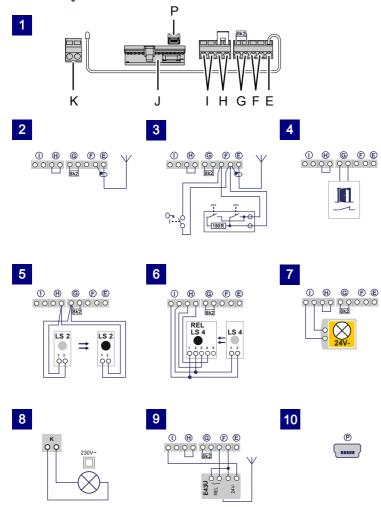


Hazardous voltage!

Fatal electric shock when touching live parts.

Always pull out the mains plug before working on the drive!

4.3.1 Connection diagram overview



No.	Terminal	Description		
1		Overview of terminal assignment at the drive head		
1	J	Plug base for radio receiver		
2	E	Connector for antenna. When using an external antenna, the shield must be placed on the terminal that is adjacent on the left (F).		
3	F	Connector for external pulse generator (accessories, e.g. key switch or code keypad)		
4	G	Input (STOP-A) for wicket door contact (accessory) or emergency stop. The drive is stopped or the start-up is suppressed via this input (see also Special settings, Menu H: STOP-A settings (wicket door contact)).		
5	G/H	Input for photoelectric sensor LS2. For the use of other photoelectric sensors, please refer to the connection points of the photoelectric sensor manual.		
6	I/H	Input (STOP-B) 4-wire photoelectric sensor (e.g. LS5). This input activates the automatic reversal of the drive during closing.		
7	I	Voltage supply 24 V DC max. 100 mA (switched) e.g. for 24 V signal light (accessory)		
		Caution! Do not connect a push button!		
8	K	Output 230 V for external, protectively insulated lighting or signal light (protection class II, max. 500 W) (accessory)		
9	F/I	Voltage supply 24 V DC max. 100 mA (permanent) e.g. for an external radio receiver (accessory)		
10	Р	Connection for Mobility Module (accessory)		

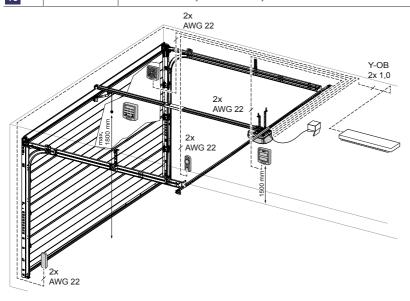


Fig. 3: Example installation of accessories

4.3.2 Pulse generator and external safety devices



In situations of increased requirements in terms of personal protection, we recommend, in addition to the internal power limitation of the drive, the installation of a 2-wire photoelectric sensor. The installation of a 4-wire photoelectric sensor serves purely for the protection of property. For further information on our range of accessories, please refer to our sales literature or consult your specialist dealer.

NOTICE

Before using the drive for the first time, test it to make sure that it is working properly and safely (see chapter Maintenance / Checks)

4.4 TTZ guideline - Burglar resistance for garage doors

In order to comply with the TTZ guideline, corresponding accessories are necessary for increased burglar protection. These accessories can be ordered separately. Please use our Secü Kit and follow the instructions WN 020690-45-5-32. Also follow the instructions WN 902004-21-6-50 as installation instructions for TTZ guideline burglary resistance for garage doors.

5 Programming the drive

5.1 Preparation

- 1. Make sure that the garage door is connected to the drive head.
- Make sure that the antenna is correctly positioned (see chapter "Mounting the garage door drive").
- Make sure that you have all hand-held transmitters for this garage door at hand.
- 4. Open the cover at the drive head.
- 5. Connect the drive head to the mains socket.

5.2 Basic programming

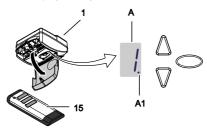


Fig. 4: Control elements

- A Digital display
- A1 Digital point
- 1 Drive
- 15 Hand-held transmitter
- Programming navigation button
- Programming navigation button
 Start button door OPEN/door CLOSE
- Programming button

Programming the control unit is menu-driven.

- Pressing the programming button opens the menu. The digit on the display (A) indicates the menu step.
- By pressing the programming button repeatedly you can skip menu steps.
- After approx. 2 seconds, the display (A) starts flashing and the setting can be changed using the and buttons.
- By pressing the programming button , the set value is stored.
- To quit the menu, press the programming button repeatedly until "O" is displayed again or until the display goes out.
- Outside the menu (no display), the button can be used to generate a start pulse.

5.3 Program the hand-held transmitter

A maximum of 30 button commands can be taught via various handheld transmitters

5.3.1 Menu 1: Start function via the hand-held transmitter



- 1. Press the programming button briefly once.
- ⇒ Menu is displayed.
- 2. When the display flashes, press the hand-held transmitter button with which you will later start the drive until the point display (A1) on the display flashes 4 times.

NOTICE

Up to 30 codes can be learned. (Example: 15x start and 15x light).

5.3.2 Menu 2: Light function via the hand-held transmitter









Fig. 5: Programming the light function for the hand-held transmitter

- 1. Press the programming button briefly twice.
- ⇒ Menu is displayed.
- 2. Press the button on the hand-held transmitter to control the light until the digital point (A1) in the display flashes 4 times.

NOTICE

Up to 30 codes can be learned. (Example: 15x start and 15x light).



For programming the ventilation position and partial opening, see menu 9.

5.3.3 Deleting all hand transmitters programmed for the drive

You can delete all hand-held transmitters programmed for the drive.

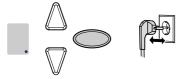


Fig. 6: Deleting all hand-held transmitters programmed for the drive

- 1. Pull out the mains plug of the drive head.
- 2. Press and hold the programming button .

- 3. Plug the mains plug into the mains socket while keeping the programming button pressed.
- ⇒ The point display A1 flashes quickly.
- ⇒ All hand-held transmitters programmed for the drive are deleted.

5.4 Menu 3 + Menu 4: Setting the end positions







- 1. Keep the programming button pressed for approx. 3 seconds.
- ⇒ Menu ∃ is displayed.
- 2. Press the button and check if the garage door moves to the OPEN position.

NOTICE

If the garage door moves in the wrong direction, initiate a change of direction by keeping the programming button pressed in for approximately 5 seconds until a chaser light appears.

- Keep the button pressed until the garage door has reached the desired end position OPEN. If necessary, press the V button to correct the position.
- Once the garage door is in the desired end position OPEN, press the programming button .
- ⇒ Menu 🖁 is displayed.
- When the display flashes, press and hold the button until the garage door has reached the desired end position CLOSE. If necessary, press the button to correct the position.







- 6. Once the garage door is in the desired end position CLOSE, press the programming button .
- \Rightarrow The number \square for the force learning cycle is displayed.
- 7. Continue with the force learning cycle.

5.5 Force learning cycle

⚠ WARNING



Crush and impact hazard at the garage door!



During the force learning cycle, the drive automatically learns the normal mechanical force required to open and close the garage door. Force limits are deactivated until the conclusion of the learning cycle. The door movement will not be stopped by an obstruction!

Keep a sufficient distance from the entire path of motion of the garage door!

NOTICE

- During the force learning cycle the display shows the value ...
 Do not interrupt this procedure. After completing the force learning cycle, ...
 on the display must disappear.
- Should the on the display not disappear, repeat the procedure.
- The force learning cycle always starts from the end position CLOSE.
- After 3 failed attempts, "3" is displayed and you are prompted to repeat the setting of the end positions, see also "Menu 3 + Menu 4: Setting the end positions".

NOTICE

 Every time the garage door springs are replaced, the force learning cycle must be carried out again.







- Press the button or use the set hand-held transmitter. The garage door moves from the end position CLOSE to the end position OPEN.
- Press the button again or use the set hand-held transmitter.
 The garage door moves from the end position OPEN to the end position CLOSE. After approximately 2 seconds, the on the display disappears.

5.6 Checking the force limits

NOTICE

- After completing the force learning cycles, the force limits need to be checked.
- The force limits must be checked once a month.

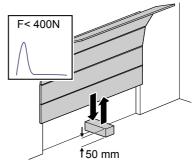


Fig. 7: Checking the force limits

- Place a force gauge or a suitable obstruction (e.g. the drive's cardboard box) in the closing area of the door.
- Close the garage door. The garage door moves to the end position CLOSE. When the garage door reaches the obstruction, it must stop and move back to the end position OPEN.
- If the door can lift persons (e.g. openings greater than 50 mm or treads), the force limiting unit must also be checked in the opening direction: For additional load of the door with 20 kg of mass, the drive has to stop.

NOTICE

If the obstruction is not detected or if the force values are not complied with, the force limit needs to be set according to chapter Menu 5 + Menu 6: Force limits for opening and closing / delete force learning cycle.

5.7 Special settings

5.7.1 Opening the "Special settings" menu

- 1. To open the menu for special settings, keep the programming button pressed for approximately 3 seconds.
- \Rightarrow The value \blacksquare is shown.
- 2. Press the programming button again.
- \Rightarrow The value \blacksquare is shown.
- Keep the programming button pressed again for approximately 3 seconds.
- \Rightarrow The first menu 5 of the special settings is displayed.

5.7.2 Menu 5 + Menu 6: Force limits for opening and closing / delete force learning cycle

Changing the force limit

♠ WARNING



Crush hazard at the door!

If the force limits are set too high, there is a risk of personal injury.



■ The force on the main closing edge must not exceed 400 N for a maximum of 750 ms!

The force limit settings for the opening and closing cycle can be adapted in the menu 5 and 5. Values from 0 to 9 can be set, the default setting is 4 in each case. Carry out the following steps to change the force limit:

- 1. Select menu 5
- ⇒ After approximately 2 seconds, the display flashes and the set value for the force limit for opening appears.
- 2. Adjust the setting using the buttons \triangle and ∇ .
- ⇒ A high value reduces the sensitivity of the force limit.
- ⇒ A low value increases the sensitivity of the force limit.
- 3. Press the programming button . Menu is displayed. After approximately 2 seconds, the display flashes and the set value for the force limit for closure appears.
- 4. Adjust the setting using the \(\triangle \) and \(\triangle \) buttons.
- 5. Press the programming button .
- ⇒ Menu 7 is displayed.

5.7.3 Menu 7: Adjusting the light phases

- 1. Select menu
- ⇒ After approximately 2 seconds, the display flashes and the set value for light time appears.
- 2. Adjust the setting using the buttons \(\subseteq \tag{\textstyle 2} \).

Value	Light time	Warning time	24V
0	60 s	0 s	60 s
1	120 s	0 s	120 s
2	240 s	0 s	240 s
3	0 s	0 s	0 s
4	0 s	3 s	0 s
5	60 s	3 s	0 s
6	120 s	3 s	0 s
7	60 s	0 s	TAM

Value	Light time	Warning time	24V
8	120 s	0 s	TAM
9	240 s	0 s	TAM

Remarks:

- TAM (Door open message): 24 volts if door not closed.
- If a warning time is set, the light and 24 V will switch on before the drive starts up.
- 3. Press the programming button .



⇒ Menu is displayed.

5.7.4 Menu 8: Adapting the soft run mode

After the soft run distances have been changed, the force learning cycle must be repeated.

By setting the soft run distances, you can define the start and stop behaviour of the opening and closing door.

- Select menu
- After approximately 2 seconds, the display flashes and the set value appears. The factory setting is "0".
- 2. Adjust the setting using the buttons \(\sqrt{2} \).

Value	Start OPEN	Stop OPEN	Start CLOSE	Stop CLOSE
0	0	0	0	0
1	15	0	15	0
2	0	15	0	40
3	15	15	15	35
4	25	30	25	40
5	15	15	15	55
6	15	15	15	15
7	35	35	65	45
8	55	15	15	100
9	soft run mod	e only		

Note: These figures represent the soft run distances in cm measured at the carriage.

- 3. Press the programming button .
- ⇒ Menu 🖥 is displayed.

5.7.5 Menu 9: Setting other operating modes

⚠ WARNING



Crush and impact hazard at the garage door!

Automatic closing of the door poses a risk of injury to persons.

Install a photoelectric sensor in connection with the "Automatic closing" function.

NOTICE

Automatic closing is aborted if the lower end position during the closing cycle is not reached due to repeated interruption of the photoelectric sensor after 5 closing processes

- Select menu 3.
- ⇒ After approximately 2 seconds, the display flashes and shows the set value of the operating mode.
- Adjust the setting using the huttons



Valu	e Description	Note
0	Normal opera- tion	Factory settings
1	Normal operation with ventilation settings*	Allows the ventilation of the garage. In this mode, the garage door remains open at an approximate width of 10 cm. To start up the ventilation setting, press the second button on the hand-held transmitter or use a Duo-Control/Signal 111 (accessories) setting* that must be programmed in menu 2. The garage door can be closed at any time using the hand-held transmitter. The garage door closes automatically after 60 minutes.
2	Partial opening with side sec- tional door*	In this mode, the garage door remains open at an approximate width of 1 m. To start up the partial opening, press the second button on the hand-held transmitter or use a Duo-Control/Signal 111 (accessories) setting* that must be programmed in menu 2.
5	OPEN-CLOSE operation	After pulsing in CLOSE position, the drive starts and the door moves into end position OPEN. Another pulse during upward motion has no effect and the door continues to open. After generating a pulse in OPEN position, the door closes. When generating a pulse during closing, the door stops and opens again.
6	Automatic clos- ing ("AR")**	A pulse always causes an opening of the door. After the open time and warning time (setup menu A) the door closes automatic-

Value	Description	Note
		ally. An interruption of the photoelectric sensor during closing causes stop and reverse direction. Interruption during opening has no effect.
7	Automatic clos- ing ("AR")**	Function as in point 6, however, an interruption of the photoelectric sensor during open time causes early termination of open time and the warning time starts.
8	Automatic clos- ing ("AR")**	Function as in point 7, however, a pulse dur- ing open time causes early termination of open time and the warning time starts.
9	Automatic clos- ing ("AR")**	Function as in point 8, but without early warning phase.

Remarks:

- *: The second button of the transmitter must be reset after changes in operating modes 1 or 2.
- **: A photoelectric sensor must be installed.
- Press the programming button .
- \Rightarrow When set to 0, 1, 2 or 5, the menu H is displayed.
- \Rightarrow When set to 6, 7, 8 or 9, the menu \square is displayed.

5.7.6 Menu A: Set open time



The menu \blacksquare (open time) is only displayed when a value

> 5 is set in the menu [[automatic closing).

When the door reaches the upper limit position when opening, the time for which the door remains in the upper limit position is defined by the "open time". After the time set has elapsed, the "Automatic closing" function is executed.

- Select menu
 = 1.
- ⇒ After approximately 2 seconds, the display flashes and shows the set value of the operating mode.



Value	Open time in seconds	Value	Open time in seconds
0*	0	5	120
1	10	6	150
2	30	7	180
3	60	8	210
4	90	9	240
*dofau	*default cetting		

- idefault setting
- 3. Press the programming button .
- \Rightarrow Menu H is displayed.

5.7.7 Menu H: STOP-A settings (wicket door contact)

- 1. Select menu H
- ⇒ After approximately 2 seconds, the display flashes and the set value appears.
- 2. Adjust the setting using the buttons \triangle ∇ .

Value	Description	
0	ENS-S 8200 or Extra 412 (with 8k2 resistor) connected to STOP-A input (terminal G)	
1	Jumper or ENS-S 1000 connected to STOP-A input (terminal G)	

- 3. Press the programming button .
- \Rightarrow The value \square is shown.

5.8 Restoring the factory settings

1. Press the \triangle and ∇ buttons at the same time.



Fig. 8: Factory settings

Press both buttons for approximately 3 seconds while pulling out the mains plug from the mains socket and while reinserting the mains plug again.

5.9 Cycle counter

The cycle counter stores the number of OPEN/CLOSE actions powered by the drive. To read the meter, hold the button (C) at the drive head for 3 seconds until you see a figure.

The digital display shows the numbers starting from the highest to the lowest decimal place consecutively. At the end of the digit sequence, a horizontal line appears on the display, for example: 3456 movements, 3 4 5 6 –.

6 Initial operation

In order to ensure safe and trouble-free functioning of the door drive it is essential that all parts have been mounted in accordance with the assembly instructions. After having completed the assembly and programming check the garage door drive as well as the garage door for safe and proper functioning by executing all operating functions. If it was possible to execute all operating functions perfectly and all safety devices are working properly, the garage door drive is ready for operation.

Proceed as follows to check a possibly available wicket door contact:

Open the wicket door when the drive is switched on. The display shows the value 1.

Furthermore, observe the following commissioning instructions:

- The installer must fill out the commissioning report (see "Check lists" chapter) completely and give it to the operating company / owner before the operating company / owner puts the system into service. This recommendation includes manually operated doors.
- The operating company / owner is obliged to store the commissioning report as well as the proof of inspection and maintenance of the door system (see "Check lists" chapter) together with the documentation for the garage door drive for the entire service life of the system.
- Modifications or changes to the garage door drive must be permitted by the manufacturer. Alterations to the garage door drive
 (in as far as permitted) must also be documented.
- Ensure that the ball handle is located 1.80 m max. above the floor so that it can be reached.

7 Operation

7.1 Safety instructions for operation

Observe the following safety information for operation:

- All operators must be instructed on the handling and be familiar with the applicable safety regulations.
- Comply with the accident prevention regulations and general safety regulations relevant to the field of application.
- Keep hand-held transmitters out of reach of children.

⚠ WARNING



Impact and crush hazard due to the door movement!

The opening and closing processes must be monitored.



- The garage door must be visible from the place of operation.
- Make sure that no persons or objects are in the travel path of the garage door.

7.2 Opening or closing the garage door (in normal operation mode)

The garage door can be operated by different devices (hand-held transmitter, key switch etc.). These assembly and operating instructions only refer to the control via hand-held transmitter. Other devices work in the same way.

- Briefly press the button on the hand-held transmitter once. Depending on the current position, the garage door moves to the OPEN or CLOSE position.
- If needed, briefly press the button on the hand-held transmitter to stop the movement of the garage door.
- If needed, press the button on the hand-held transmitter once again to make the garage door move in the other direction.



A button on the hand-held transmitter can be set with the "light function". By using the hand-held transmitter the light will be turned on, independently from the drive unit. After 4 minutes the light will be turned off.

7.3 Manually opening or closing the garage door

♠ WARNING



Impact and crush hazard due to uncontrolled door movement!



When moving the door by hand (with the drive decoupled), it can move in an uncontrolled fashion, especially when the setting is incorrect or the door springs are defective.

 Contact the responsible supplier/manufacturer if you see that the door is not balanced correctly.

NOTICE

In the process of installing the system, locking elements of the garage door have been dismantled. They should be reinstalled if the garage door is to be operated manually over a longer period of time. This way the garage door can be locked when closed.

NOTICE

The ball handle must be located 1.80 m max. above the floor.

During adjustments to the garage door, or during power failure, the garage door can be manually opened or closed.

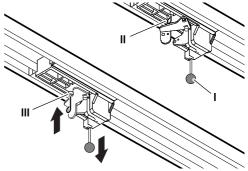


Fig. 9: Disengaging and engaging the drive

To move the garage door, manually pull on the pull cord (I) on the carriage and detach the carriage from the toothed belt or chain. The garage door can now be moved manually.

To operate the gate manually for a longer period of time, you can insert the locking pin (II) into the carriage (III) in the bore provided for this purpose. To restore normal operation, loosen the locking pin (II).

7.4 Determining the radio module type

⚠ DANGER



Hazardous voltage!

, Fatal electric shock when touching live parts.

Always pull out the mains plug before working on the drive!

Provided a radio module is installed, you can determine the used radio frequency as follows:

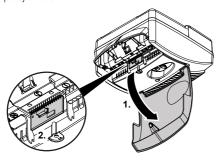


Fig. 10: Opening the drive head cover and determining the radio module type

- 1. Open the service flap on the drive head.
- Determine the radio frequency as specified on the type designation on the label of the radio module and the corresponding data in the chapter "Technical data".

433 MHz 12345 TRX-433 202005

Fig. 11: Label with type designation of radio module

3. Close the service flap again.

8 Errors and faults

8.1 Troubleshooting

Malfunction	Possible causes	Remedy
Door does not fully open / close.	Door mechanics have changed.	Have the door checked.
	Closing / opening force is set too low.	Correct the force set- tings, see chapter "Menu 5 + 6".
	End position is set in- correctly.	Have the end position reset.
After closing, the door opens again slightly.	Door blocks just before reaching the closed position.	Remove the obstruction.
	End position is set in- correctly.	Have the end position CLOSE reset.
Drive does not move although the motor is run- ning.	Drive is disengaged.	Re-engage the drive, see chapter "Manually opening or closing the garage door".
Door does not respond to hand-	Hand-held transmitter battery is empty.	Replace the hand-held transmitter battery.
held transmitter pulses, but to	Antenna is missing or misaligned.	Plug in / align the antenna.
pulses from push buttons or other pulse generators.	No hand-held transmit- ter programmed.	Program the hand-held transmitter, see "menu 1".
Door responds neither to hand- held transmitter pulses nor to other pulse gen- erators.	See diagnostic display.	See diagnostic display.
Insufficient range of hand-held	Hand-held transmitter battery is empty.	Replace the hand-held transmitter battery.
transmitter.	Antenna is missing or misaligned.	Plug in / align the antenna.
	On-site shielding of reception signal.	Connect the external antenna (accessory).
Toothed belt or drive are noisy.	Toothed belt is dirty.	Clean the toothed belt. Spray with silicone spray (Do not use oil- containing substances).
	Toothed belt is tensioned too tightly.	Relieve the toothed belt of tension.

8.2 Diagnostic display

Value	State	Diagnosis / remedy
value	1	
	Drive starts up and "O" goes out.	The drive receives a start pulse at the START input or via a transmit-
— 0	gues out.	ter. Normal operation.
_	C d b	ter. Normat operation.
	Garage door has	
G	reached end position OPEN.	
_		
	Garage door has	
	reached end position	
_	CLOSE.	
	End position has not	
	been reached.	
	Display shows a "O"	The drive is carrying out a learning
	during the next open-	cycle for the force limit. Caution:
	ing and closing cycle	During this travel cycle the drive
	and then goes out.	does not monitor the force. Make
		sure that no persons or objects
		are in the travel path of the gar-
		age door.
	Display continues to	The force learning cycle has not
	show a "O".	been completed and must be re-
		peated. The door's end position
		may have too much pressure. Re-
		set the end positions.
1	Door does not open or	Interruption at STOP-A or activa-
Ĺ	close.	tion of an external safety device
		(e.g. wicket door).
	Door does not close.	Interruption at STOP-B or activa-
		tion of an external safety device
		(e.g. photoelectric sensor).
	Door setting and learn-	You must use menus 3 and 4 to
	ing cycle have not been	correct the door settings and then
	completed correctly.	complete the force learning cycle.
1.1	Permanent signal at	Start signal is not detected, or
	the START input.	continuous pulse (e.g. button
		jammed).
	Error in setting the	The travel path is too long. Repeat
	drive.	setting procedure with menus 3
		and 4.
	Error in learning cycle.	Repeat the position learning cycle
i		with menus 3 and 4. Reduce the
		force when approaching the end
		positions.
	Door does not open or	An error occurred during the self-
	close.	test. Disconnect the power supply.
-6	<u> </u>	

Value	State	Diagnosis / remedy
H	System error	Call a specialist company and charge them with the repair work.
E	Motor standstill.	The motor does not rotate. Call a specialist company to repair the motor.
	Vacation lock is activated. Door does not open.	The side switch for SafeControl/ Signal 112 is active. A reset is re- quired.
H	Wicket door contact test failed.	Check the cables and clamping connections of the wicket door contact.

9 Maintenance / checks

9.1 Notes on maintenance / checks

NOTICE

For your safety, we recommend that the door system be checked as needed – however, at least once a year – in accordance with the check list of the door system in the "Check lists" chapter. The check can be carried out by a person with the corresponding qualification certificate or by a specialist company.

NOTICE

After an inspection, the user must do any necessary maintenance.

- All inspection and maintenance activities are to be documented in the supplied proof of inspection and maintenance of the door system (see "Check lists" chapter).
- The manufacturer's specified inspection and maintenance intervals must be observed.
- The manufacturer's guarantee becomes null and void in the event that the specified inspection/maintenance activities have not been carried out properly.
- Modifications or changes to the garage door drive must be permitted by the manufacturer. Alterations to the garage door drive (in as far as permitted) must also be documented.

9.2 Monthly monitoring the force limits

In an end position or after restarting, the integrated power disconnection is tested automatically.

⚠ WARNING



Crush hazard at the door!





■ The force on the main closing edge must not exceed 400 N for a maximum of 750 ms!

Check the force limits every month as described in chapter "Checking the force limits" and document them in accordance with Proof of inspection and maintenance of the door system.

9.3 Check lists

9.3.1 Commissioning report

Owner / operating company of the system:	
Location of door system:	
Drive data	
Manufacturer:	
Drive type:	
Operating mode:	
Manufacture date:	
Door data	
Туре:	
Serial no.:	
Year of construction:	
Door dimensions:	
Door leaf weight:	
Installation and initial operation	
Company, installer:	
Name, installer:	
Initial operation on:	
Signature:	
Other:	
Changes:	

9.3.2 Check list for door system

Confirm features/checks at start-up with a check mark.

	features/checks at start-up with a check mark.			
No.	Equipment	Present?	Features to be tested	Note
1.0	Garage door		1	
1.1	Manual opening and closing		Smooth running	
1.2	Fastenings / connections		State / seat	
1.3	Pivots / joints		State / lubrication	
1.4	Track rollers / track roller holders		State / lubrication	
1.5	Seals / sliding contact strips		State / seat	
1.6	Door frame / door guide		Alignment / fastening	
1.7	Door leaf		Alignment / state	
2.0	Weight			
2.1	Springs		State / seat / setting	
2.1.1	Spring strips		State	
2.1.2	Spring break device		State / rating plate	
2.1.3	Safety elements (spring connector,)		State / seat	
2.2	Wire cables		State / seat	
2.2.1	Mounting		State / seat	
2.2.2	Cable drum			
2.3	Fall protection		State	
2.4	Concentricity of T-shaft		State	
3.0	Drive / control			
3.1	Drive / rail / bracket			
3.2	Electrical cables / connections			
3.3	Emergency release		Function / state	
3.4	Control devices, push buttons / hand-held transmitters		Function / state	
3.5	Limit stop		State / position	
4.0	Safeguarding of crush and shearing zones			
4.1	Force limit		Stops and reverses	
4.2	Protection against lifting of persons		Door leaf stops at 20 kg	
4.3	Site conditions		Safely distances	
5.0	Other equipment		·	
5.1	Latching / lock		Function / state	
5.2	Wicket door		Function / state	
5.2.1	Wicket door contact		Function / state	
5.2.2	Door closer		Function / state	
5.3	Traffic light control		Function / state	
5.4	Photoelectric sensors		Function / state	
5.5	Closing edge safety device		Function / state	
6.0	Documentation of the operator / owner			·
6.1	Rating plate / CE marking		complete / readable	
6.2	Door system's Declaration of Conformity		complete / readable	
6.3	Installation, Operation and Maintenance Instructions		complete / readable	
	· '			

9.3.3 Proof of inspection and maintenance of the door system

Date	Work performed /	Test carried out	Defects rectified
	necessary measures	Signature / company address	Signature / company address

10 Cleaning / care

DANGER



Hazardous voltage!

If the drive comes into contact with water, there is a risk of electric shock!

Do not use any water or liquid detergent for cleaning.

⚠ WARNING



Impact and crush hazard due to inadvertent door movement!



When cleaning the drive, inadvertent movement of the door may be activated.

Always pull out the mains plug before working on the drive!

If necessary, wipe the drive with a dry cloth.

11 Disassembly / disposal

11.1 Disassembly

Disassembly is carried out in reverse order of the assembly instructions in the **Installation** chapter.

11.2 Disposal

For disposal, disassemble the door system and separate it into its individual material groups:

- plastics
- non-ferrous metals (e.g. copper scrap)
- electric scrap (motors)
- steel

Dispose of all materials according to the national legislation! Dispose of packaging material in an environmentally friendly way and in accordance with the applicable local disposal regulations.

The symbol with the crossed-out waste bin on waste electrical or electronic equipment stipulates that this equipment must not be disposed of with the household waste at the end of its life. You will find collection points for free return of waste electrical and electronic equipment in your vicinity. The addresses can be obtained from your municipality or local administration. The separate collection of waste electrical and electronic equipment aims to enable the re-use, recycling and other forms of recovery of waste equipment as well as to prevent negative effects for the environment and human health caused by the disposal of hazardous substances potentially contained in the equipment.

In the European Union, batteries and accumulators must not be treated as domestic waste, but must be disposed of professionally in accordance with Regulation (EU) 2023/1542 of the European Parliament and of the Council of 12 July 2023 concerning batteries and waste batteries. Please dispose of batteries and accumulators according to the relevant legal requirements.

UK (The following applies for the United Kingdom)

According to Waste Electrical and Electronic Equipment Regulations 2013 (2013/3113) electronic devices that are no longer usable must be collected separately and disposed of in an environmentally friendly manner

12 Warranty terms

Please note that the scope of the warranty is restricted to private use of the system. We define private use as a maximum of 5 cycles (OPEN/CLOSE) per day. The full text of the warranty terms can be found at:

https://www.tormatic.de/garantiebestimmungen

13 Declaration of conformity and incorporation

13.1 Declaration of Incorporation in accordance with the EC Machinery Directive 2006/42/EC

Manufacturer's Declaration of Incorporation (Translation of the Original)

For the installation of partly completed machinery in terms of the EC Machinery Directive 2006/42/EC, Annex II Part 1 Section B We hereby declare that the following partly completed machinery as far as possible with respect to the scope of supply - complies with the essential requirements of the EC Machinery Directive. The partly completed machinery is only intended to be incorporated into a door system to thus form a complete machine within the meaning of the EC Machinery Directive. The door system must not be put into service until the final machinery has been declared in conformity with the provisions of the EC Machinery Directive and the EC Declaration of Conformity according to Annex II A is available. We furthermore declare that the relevant technical documentation for this partly completed machinery has been compiled in accordance with Annex VII, Part B, and undertake to transmit it through our Documentation Department in response to a reasoned request by the competent national authorities.

Product model / product: R-504

Product type: Garage door drive

Year of manufacture from: 01/25

Relevant EC/EU directives: 2014/30/EU

2011/65/EU RoHS Directive including Annex II according to (EU) 2015/863

Fulfilled requirements of the 1.1.2, 1.1.3, 1.1.5, 1.2.1, 1.2.2, 1.2.3, EC Machinery Directive 1.2.4, 1.2.5, 1.2.6, 1.3.2, 1.3.4, 1.5.1, 2006/42/EC, Annex I, Part 1: 1.5.2, 1.5.4, 1.5.5; 1.5.6, 1.6.1, 1.6.2,

1.6.3: 1.7

Applied harmonised stand- EN ISO 12100:2010;

ards: EN ISO 13849-1:2015. PL "C" Cat. 2:

EN 60335-1:2012/A15:2021; EN 60335-2-95:2015/A1:2015; EN 61000-6-3:2007/A1:2011; EN 61000-6-2:2005/AC:2005;

EN 12453:2017+A1:2021; EN 300 220-2

V3.1.1

Other applied technical standards and specifica-

EN 300220-1:2017: EN 301489-1 V2.1.1

tions:

Manufacturer and name of Novoferm tormatic GmbH the authorised represent- Eisenhüttenweg 6 ative of the technical docu- 44145 Dortmund mentation:

iliciitatiuii.

Place and date of issue: Dortmund, 12.03.2025

Thomas Berners, Managing Director

13.2 Declaration of Conformity according to Directive 2014/53/EU

The optional radio system complies with directive 2014/53/EU. The full text of the declaration of conformity can be found at: https://www.tormatic.de/dokumentation/

Eisenhüttenweg 6 44145 Dortmund www.tormatic.de